



Consumer Crossroads: Where Financial Services and Litigation Intersect

Editors: [Sam Bodurtha](#) and [Leslie Meredith](#)

Welcome to Hinshaw's *Consumer Crossroads* blog! We share our insights here on significant new case law, as well as new federal and state legislative and regulatory developments that impact the consumer financial services industry. To stay current on important changes that affect your compliance obligations, risks, and potential liabilities, make sure to [subscribe to the blog](#). Have questions about a topic? Please contact your Hinshaw attorney or email us at info@hinshawlaw.com.

Featured Blog Posts

Consumer Crossroads: Where Financial Services And
Litigation Intersect

Sep 18, 2025

Business Compliance Checklist: Massachusetts Enforces New Consumer Protection Regulations on “Junk Fees” and Deceptive Pricing

Consumer Crossroads: Where Financial Services And
Litigation Intersect

Jul 15, 2025

Recent Cases Offer Instruction for Lenders on Avoiding FAPA Estoppel in Foreclosure or Quiet Title Actions in New York

Consumer Crossroads: Where Financial Services And
Litigation Intersect

Jun 16, 2025

Rent Receivership in Connecticut: Legal Strategies for Servicers and Owners of Non-Performing Commercial Loans

Consumer Crossroads: Where Financial Services And
Litigation Intersect

May 27, 2025

New York Court of Appeals Accepts Certified Questions on Whether FAPA Should be Retroactively Applied

Consumer Crossroads: Where Financial Services And
Litigation Intersect

Mar 4, 2025

Navigating Standing Considerations in Data Breach Class Actions

Consumer Crossroads: Where Financial Services And
Litigation Intersect

Jan 30, 2025

New York City Department of Consumer and Worker Protection Announced Another Delay to the Effective Date for its Final Rules Relating to Debt Collectors

Consumer Crossroads: Where Financial Services And Litigation Intersect
Sep 18, 2025

Business Compliance Checklist: Massachusetts Enforces New Consumer Protection Regulations on “Junk Fees” and Deceptive Pricing

Consumer Crossroads: Where Financial Services And Litigation Intersect
Jul 15, 2025

Recent Cases Offer Instruction for Lenders on Avoiding FAPA Estoppel in Foreclosure or Quiet Title Actions in New York

Consumer Crossroads: Where Financial Services And Litigation Intersect
Jun 16, 2025

Rent Receivership in Connecticut: Legal Strategies for Servicers and Owners of Non-Performing Commercial Loans

Consumer Crossroads: Where Financial Services And Litigation Intersect
May 27, 2025

New York Court of Appeals Accepts Certified Questions on Whether FAPA Should be Retroactively Applied

Consumer Crossroads: Where Financial Services And Litigation Intersect

Apr 14, 2025

[Privacy, Cyber, & AI Decoded Alert] Are Your Cybersecurity Controls Ready for the New York State Department of Financial Services' Deadlines?

Consumer Crossroads: Where Financial Services And Litigation Intersect

Mar 4, 2025

Navigating Standing Considerations in Data Breach Class Actions

Consumer Crossroads: Where Financial Services And Litigation Intersect

Jan 30, 2025

New York City Department of Consumer and Worker Protection Announced Another Delay to the Effective Date for its Final Rules Relating to Debt Collectors

Consumer Crossroads: Where Financial Services And Litigation Intersect

Dec 27, 2024

Hinshaw Readers' Choice Awards | Top Consumer Finance Articles of 2024

Consumer Crossroads: Where Financial Services And Litigation Intersect

Dec 18, 2024

FTC Finalizes Significantly Narrowed Junk Fees Rule – Initial Takeaways Applicable to the Auto Industry

Consumer Crossroads: Where Financial Services And Litigation Intersect

Dec 10, 2024

New York City Department of Consumer and Worker Protection Proposes Amendments to its Definition Of “Debt Collector”

Consumer Crossroads: Where Financial Services And Litigation Intersect

Nov 7, 2024

Tips on Using a Settlement Conference RJI to Show CPLR 3215(c) Compliance in New York Foreclosure Actions

Consumer Crossroads: Where Financial Services And Litigation Intersect

Nov 1, 2024

Tips for Loan Servicers on Defending Consumer Claims in Federal Court and Making Successful Article III Standing Challenges

Consumer Crossroads: Where Financial Services And Litigation Intersect

Oct 16, 2024

How to Manage the Challenge of Blight Liens When Foreclosing Real Estate Property in Connecticut

Consumer Crossroads: Where Financial Services And Litigation Intersect

Oct 9, 2024

3 Key Takeaways and Collection Agency Industry Insights from the NACARA Conference

Consumer Crossroads: Where Financial Services And Litigation Intersect

Aug 27, 2024

CFPB Publishes Filing Instructions for its New Nonbank Registry for Repeat Offenders

Consumer Crossroads: Where Financial Services And Litigation Intersect

Jul 22, 2024

New Law May Require Texas Homeowners to Renew Homestead Exemptions

Consumer Crossroads: Where Financial Services And Litigation Intersect

Jun 25, 2024

What Does the CFPB's New Public Registry to Detect Repeat Offenders Mean for Your Business?

Consumer Crossroads: Where Financial Services And Litigation Intersect

May 24, 2024

Stay Informed and Protected: Subscribe to Our New Privacy, Cyber, & AI Decoded Alerts

Consumer Crossroads: Where Financial Services And Litigation Intersect

Apr 25, 2024

Buy Now Pay Later Lender Licensing Legislation Still Under Consideration in New York

Consumer Crossroads: Where Financial Services And Litigation Intersect

Feb 29, 2024

The Texas Supreme Court Has Spoken: Mortgage Servicers May Rewind and Restart the Statute of Limitations Clock Within the Same Letter

