

Michael Adams Examines the Ethical and Legal Implications of AI Recordings

At the Fidelity Law Association's 32nd Annual Conference

Event

Sep 23, 2026

Boston, Massachusetts

Hinshaw partner Michael Adams will present "Ethics of AI Recording" at the Fidelity Law Association's 32nd Annual Conference on Wednesday, September 23.

Michael will join Ayanna Mishoe Brooker, claims officer at Liberty Mutual, and Dee Studler, founder of SDC CPAs, LLC, to discuss the ethical and legal implications of new AI-driven recording technologies in insurance claims handling. The panel will explore how evolving tools that automatically generate transcripts, summaries, and analytical insights are reshaping claims communications, privacy expectations, and regulatory compliance.

Michael's Panel Will Examine

- How fair claims handling statutes intersect with AI-powered transcription and recording technologies
- Challenges that arise when insureds, brokers, attorneys, and other representatives use AI-based recording tools
- Circumstances under which insurers, TPAs, and vendors may refuse AI-assisted recordings
- How AI recording technologies are redefining longstanding claims handling practices and compliance obligations

For more information, visit the conference website

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Joel Wiegert Serves as Conference Chair and Michael Adams Presents at Firm-Sponsored Fidelity Law Association 31st Annual Conference