

Hinshaw Named a Client Service Standout Firm in BTI Consulting *Client Service A-Team 2026*

Press Release | 1 min read

Jun 22, 2026

Hinshaw & Culbertson LLP is pleased to announce that the firm has been highly ranked for client service performance in the BTI Consulting *BTI Client Service A-Team 2026: Survey of Law Firm Client Service Performance*.

Hinshaw was among a select group of firms named 2026 Client Service Standouts, a segment that clients identify as providing superior client service.

The *BTI Client Service A-Team* is the only law firm client service ranking based solely on direct, unprompted feedback from corporate counsel. Top legal decision-makers at firms with at least \$700 million in annual revenue were asked this year to rate law firms they work with on a range of client service activities, including understanding the client's business, uniformity of service, dealing with unexpected changes, unprompted communication, and anticipating clients' needs.



According to BTI, firms receiving a Client Service A-Team top ranking distinguish themselves by delivering “sharper strategy, faster execution, deeper alignment, and a more complete client experience,” including:

- Relentless client focus
- Immediate, decisive action
- Creative, business-driven thinking
- Clear, constant communication
- Deep industry & business understanding
- Highly practical solutions
- High-performance firm collaboration
- Agility in complex situations
- Technology & AI readiness

- Visible commitment to client success

[Learn more at the BTI Consulting website](#)

View More of Our Latest BTI Recognitions

Press Release

May 7, 2026

Hinshaw Recognized as a 2026 *BTI Associate Satisfaction A-Lister* Firm

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Mar 26, 2026

Hinshaw Recognized in *BTI Super Listener A-Team 2026* Survey

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Sep 26, 2025

Hinshaw Recognized as a “Leader in Litigation” in the *BTI Consulting Litigation Outlook 2026* Survey

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Jul 28, 2025

Hinshaw Recognized as a Client Service Trailblazer in the BTI Consulting *Client Service A-Team 2025*

Press Release

May 14, 2025

Hinshaw Ranked a Leading Law Firm in the BTI Consulting 2025 *Most Recommended Law Firms* Report