



# AGENDA

## 24th Annual LMRM Conference

### March 4-6, 2025

#### TUESDAY, MARCH 4

6:00 pm – 8:00 pm

**Welcome Reception and Dinner at the Ritz-Carlton Chicago**  
*Lakeside Ballroom*  
*Join us for a Mardi Gras-themed event with buffet stations.*

#### WEDNESDAY, MARCH 5

*All sessions take place in the Ritz-Carlton Ballroom.*

8:00 am – 5:00 pm

**Conference Check-In | Badge Pick-Up | Exhibits**  
*Grand Foyer*

8:00 am – 9:00 am

**Breakfast Buffet + First-Time Attendee Breakfast**  
*Ritz-Carlton Ballroom & Grand Foyer*

9:00 am – 9:15 am

**Welcome and Opening Remarks**  
[Marissa I. Delinks](#), Partner and Professionals Practice Group Leader, Hinshaw & Culbertson LLP  
**Conference Emcee**  
[Rowan K. Moriarty](#), Associate, Hinshaw & Culbertson LLP  
[Matthew L. Pagano](#), Litigation Counsel, Hinshaw & Culbertson LLP

# WEDNESDAY, MARCH 5

All sessions take place in the Ritz-Carlton Ballroom.

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| 9:15 am – 10:05 am  | <p><b>Year in Review: Significant Developments in Legal Malpractice Cases of 2024</b></p> <p>Moderator: <a href="#">Peter D. Sullivan</a>, Chairman, Hinshaw &amp; Culbertson LLP</p> <p>Panelists: <a href="#">Shannon M. Sprinkle</a>, Member, Stites &amp; Harbison<br/><a href="#">Matthew S. Kahn</a>, Partner, Gibson Dunn</p> <p>A perennial favorite, the year in review returns. This panel of legal malpractice and large law firm defense veterans, led by Hinshaw Chairman Peter Sullivan, will break down significant attorney malpractice and ethics decisions from 2024. In analyzing the year that was, the panel will explore legal malpractice trends and make predictions about what law firms and their insurers can expect in 2025.</p>   |
| 10:10 am – 11:00 am | <p><b>Risk Management Implications of Recent Decisions, Ethics Opinions, and Changes in the Law Governing Lawyers</b></p> <p>Moderator: <a href="#">Anthony E. Davis</a>, Partner, FisherBroyles</p> <p>Panelists: <a href="#">Elisha A. King</a>, General Counsel, DLA Piper<br/><a href="#">Kerry Miller</a>, Director of Professional Responsibility, Baker &amp; McKenzie International</p> <p>This panel will address an array of contemporary ethics and risk management issues, including the Association of Professional Responsibility Lawyers (“APRL”) proposal to revise ABA Model Rule 5.4, to change the rules on fee sharing with non-lawyers, and non-lawyer ownership of law firms; the evolving risk issues for firms and their clients associated with DEI; the risk management implications when natural or man-made disasters occur that impact law firms or their lawyers; the meaning and scope of the self-reporting duty in different jurisdictions; and the challenges for US lawyers and firms of anti-money laundering (AML) regimes and the duty to know your clients (KYC), in the light of ABA guidance and the CTA.</p> |
| 11:00 am – 11:20 am | <p><b>Networking Break</b></p> <p>Grand Foyer</p>  |
| 11:20 am – 12:10 pm | <p><b>We Were Promised Jetpacks</b></p> <p>Moderator: <a href="#">Barry F. MacEntee</a>, Partner, Hinshaw &amp; Culbertson LLP</p> <p>Panelists: <a href="#">Kaylin Whittingham</a>, Principal, Whittingham Law<br/><a href="#">Graham Reid</a>, Partner, Reynolds Porter Chamberlain</p> <p>Two years into the AI revolution, how has the promise of generative AI lined up with the reality of AI usage in the day-to-day practice of law? This panel will analyze whether the predictions of an AI sea change have been realized or are overhyped. The panel will discuss how the problem of hallucinations persists in commercial AI tools. Additionally, the panel will discuss how law firms can ensure the ethical use of generative AI and how lawyers can leverage these tools in their practice.</p>   |
| 12:15 pm – 1:15 pm  | <p><b>Lunch &amp; Networking</b></p> <p>St. Clair Ballroom</p>   |

## WEDNESDAY, MARCH 5

*All sessions take place in the Ritz-Carlton Ballroom.*

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| 1:30 pm – 2:20 pm | <p><b>Walking the Tightrope: Defending Cases with Significant Coverage Issues</b></p> <p>Moderator: <a href="#">Daniel R. Conte</a>, Partner, Hinshaw &amp; Culbertson LLP</p> <p>Panelists: <a href="#">David Hayek</a>, Partner, Hinshaw &amp; Culbertson LLP<br/> <a href="#">Cynthia Carter</a>, Vice President – Claims, Berkley Select</p> <p>This panel will focus on the importance of understanding insurance coverage issues when defending legal malpractice claims and how these issues impact the defense and settlement of such claims. The discussion will be led by insurance coverage and defense attorneys, along with an insurance claims professional. The panel will first explore how a defense lawyer can be alerted to coverage issues, assess how these issues affect the tripartite relationship between the defense lawyer, client, and insurer, and determine whether coverage issues should be disclosed to the plaintiff. The complexities of defending cases where coverage issues are litigated alongside the malpractice case will also be addressed. Finally, the panel will discuss settlement strategies for claims with coverage issues, including situations where the insured client must contribute to non-covered claims and the significant role of eroding policy limits.</p> |
| 2:25 pm – 3:15 pm | <p><b>Strategies for Litigating Professional Liability Claims in Bankruptcy Court</b></p> <p>Moderator: <a href="#">Katherine G. Schnake</a>, Partner, Hinshaw &amp; Culbertson LLP</p> <p>Panelists: <a href="#">Marjorie S. Hensel</a>, Partner, Bush Ross<br/> <a href="#">Catherine L. Steege</a>, Partner, Jenner &amp; Block</p> <p>This presentation will provide an in-depth exploration of litigating adversary proceedings within the framework of bankruptcy, specifically focusing on professional negligence claims. It will address the intersection of bankruptcy law and tort claims, highlighting key considerations and strategies for practitioners. By the end of the session, attendees will have a comprehensive understanding of the process and challenges involved in litigating professional negligence claims in bankruptcy, equipping them with the knowledge to navigate this complex area of law with confidence.</p>  |
| 3:15 pm – 3:35 pm | <p><b>Networking Break</b></p> <p><i>Grand Foyer</i></p>   |
| 3:35 pm – 4:50 pm | <p><b>What's Keeping General Counsel Awake at Night?</b></p> <p>Moderator: <a href="#">Janis M. Meyer</a>, Of Counsel, Clyde &amp; Co. LLP</p> <p>Panelists: <a href="#">Christopher M. Farella</a>, General Counsel, Epstein Becker &amp; Green, P.C.<br/> <a href="#">Jonathan H. Margolies</a>, General Counsel, Michael Best &amp; Friedrich LLP<br/> <a href="#">Edward J. Reich</a>, General Counsel, Dentons</p> <p>There is always something keeping law firm general counsel awake. This panel will have a wide-ranging discussion on a variety of issues crossing their desks (or their laptops), including document management issues, from creation to filing to destruction, lawyer supervision, including the continuing issue of remote working, preserving privilege in our “sharing” culture, quality of work in a texting world, and what to do when you learn your partner is sleeping with the judge and other inappropriate relationships.</p> <p>This will be an interactive discussion, and audience participation is always welcome.</p>   |
| 5:00 pm – 6:00 pm | <p><b>Women's Networking Reception</b></p> <p><i>The Café</i></p>  |
| 6:30 pm – 9:30 pm | <p><b>Conference Dinner</b></p> <p><i>Tavern on Rush   1015 N. Rush St.   <a href="#">Directions</a></i></p>   |

## THURSDAY, MARCH 6

*All sessions take place in the Ritz-Carlton Ballroom.*

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| 8:00 am – 12:00 pm  | <b>Conference Registration Desk &amp; Exhibits Open</b><br><i>Grand Foyer</i>   |
| 8:15 am – 9:15 am   | <b>Breakfast Buffet + Young Professionals Breakfast</b><br><i>Ritz-Carlton Ballroom &amp; Grand Foyer</i>   |
| 9:15 am – 10:05 am  | <b>Behavioral Legal Ethics: The Impact of Social and Cognitive Biases on Attorney Decision-Making</b><br><i>Moderator:</i> <a href="#">Robert M. Buchholz</a> , Partner, Hinshaw & Culbertson LLP<br><i>Panelists:</i> <a href="#">Tigran W. Eldred</a> , Senior Lecturer, Boston University School of Law<br><a href="#">Molly J. Walker Wilson</a> , Professor, Saint Louis University School of Law<br><br><p>This panel will explore the area of behavioral legal ethics and how social and cognitive biases influence attorneys when making decisions that have ethical implications. The panel will begin by describing how these biases impact human behavior generally, before turning to how they affect decisions lawyers make in practice settings. Topics will include the impact of motivated reasoning in various practice settings, such as confidentiality and conflicts of interest, among others. The panel will conclude with suggestions on how lawyers can implement systems and practices (for themselves and their clients) to address the risk posed by biased decision-making.</p>   |
| 10:10 am – 11:00 am | <b>The Endgame</b><br><i>Moderator:</i> <a href="#">Matthew R. Henderson</a> , Partner, Hinshaw & Culbertson LLP<br><i>Panelists:</i> <a href="#">John K. Villa</a> , Partner, Williams & Connolly LLP<br><a href="#">Laura Giokas</a> , Global General Counsel, BCLP<br><br><p>What should a law firm do when faced with an unhappy client – whether their dissatisfaction is justified or not – or a client who refuses to pay? These situations are rarely discussed but are often a gateway to civil liability. This panel, featuring experienced legal malpractice litigators and a global law firm general counsel, will explore critical questions surrounding the “endgame” of client relationships. The discussion will begin with the strategic and judgment issue of whether it is in the long-term best interests of the law firm to try to preserve a deteriorating relationship. The panel will also examine a series of tactical issues, such as when a lawyer is obligated to inform a client of a potential mistake, and the related and more difficult question – what is a mistake, and how do you differentiate that from a decision that, in retrospect, should probably have been made differently? How should a lawyer approach resigning from representation, including obtaining necessary court approval? If the representation continues, what provisions must a self-interest conflict waiver include? What duties does a lawyer owe to a former client, and can a cause of action arise from alleged client abandonment? Is it ever a good idea for a law firm to sue a client for unpaid attorney’s fees? Finally, the panel will address whether a seriously unhappy client is likely to pay for legal services at any point even if the lawyer doesn’t resign. This panel discussion will provide insight into managing these challenging situations and relationships while complying with the ethical rules and minimizing potential liability.</p> |
| 11:00 am – 11:15 am | <b>Networking Break</b><br><i>Grand Foyer</i>   |

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| <p><b>11:15 am – 12:05 pm</b></p> | <p><b>“Next Gen” AI Risk Management</b></p> <p><i>Moderator:</i>     <a href="#">Steven M. Puiszis</a>, <i>General Counsel and Partner, Hinshaw &amp; Culbertson LLP</i></p> <p><i>Panelist:</i>       <a href="#">Alex Schnepf</a>, <i>Legal Product Specialist Leader, Harvey</i></p> <p>                      <a href="#">Michael McGuire</a>, <i>Shareholder &amp; Chief Compliance Officer, Littler Mendelson, P.C.</i></p> <p>By now, most lawyers are familiar with the type of output that Generative AI can produce but don’t know how GenAI tools or platforms work. Hopefully, lawyers should know that GenAI hallucinates, but likely don’t know the forms hallucinations can take. Should a lawyer use a technology without a basic understanding of how it works, knowledge of its limitations, and the type of mistakes it can make? And just when you thought you might have an understanding of GenAI risks, Agentic AI comes lurking. Have you considered how the advent of GenAI impacts your protective orders, Rule 11 obligations, the nature of the information you need to include in a communication to obtain a client’s informed consent, and uses for which you may not need a client’s consent? This panel will address the latest risk management issues facing lawyers and law firms involving the use of Generative AI and those right around the corner.</p> |
| <p><b>12:05 pm</b></p>            | <p><b>Conference Adjourns</b></p>   |