



# AGENDA

## 23rd Annual LMRM Conference

### March 5–7, 2024

#### TUESDAY, MARCH 5

<b>6:00 pm – 8:00 pm</b>	<b>Welcome Reception at the Ritz-Carlton Chicago</b> <i>Lakeside Ballroom</i>
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#### WEDNESDAY, MARCH 6

<b>8:00 am – 5:00 pm</b>	<b>Conference Check-In   Badge Pick-Up   Exhibits</b> <i>Grand Foyer</i>
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<b>8:00 am – 9:00 am</b>	<b>Breakfast Buffet</b> <i>Ritz-Carlton Ballroom &amp; Grand Foyer</i>
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<b>8:00 am – 9:00 am</b>	<b>First-Time Attendee Breakfast</b> <i>Astor</i>  Are you new to the LMRM Conference? Join us for breakfast and learn how to get the most out of your LMRM Conference experience and get acquainted with other first-time attendees.
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<b>9:00 am – 9:15 am</b>	<b>Welcome and Opening Remarks</b> <i><a href="#">Marissa I. Delinks</a>, Partner and Professionals Practice Group Leader, Hinshaw &amp; Culbertson LLP</i>  <b>Conference Emcee</b> <i><a href="#">Erin Lindberg</a>, Associate, Hinshaw &amp; Culbertson LLP</i> <i><a href="#">Michael Zhang</a>, Associate, Hinshaw &amp; Culbertson LLP</i>
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# WEDNESDAY, MARCH 6

All sessions take place in the Ritz-Carlton Ballroom.

<b>9:15 am – 10:05 am</b>	<b>The Year In Review 2023 – Significant Attorney Malpractice and Ethics Decisions</b> <i>Moderator:</i> <a href="#">Peter D. Sullivan</a> , Chairman, Hinshaw & Culbertson LLP <i>Panelists:</i> <a href="#">Zandra E. Foley</a> , Partner, Thompson, Coe, Cousins & Irons, LLP <a href="#">Robert J. Malioneck</a> , Partner, Latham & Watkins LLP  A perennial favorite, the year in review returns. This panel of legal malpractice and large law firm defense veterans, led by Hinshaw Chairman Peter Sullivan, will break down significant attorney malpractice and ethics decisions from 2023. In analyzing the year that was, the panel will explore legal malpractice trends and make predictions about what law firms and their insurers can expect in 2024.
<b>10:10 am – 11:00 am</b>	<b>The Recent Explosion in Disqualification Motions</b> <i>Moderator:</i> <a href="#">Matthew R. Henderson</a> , Partner, Hinshaw & Culbertson LLP <i>Panelists:</i> <a href="#">Laura Giokas</a> , Partner & General Counsel, Bryan Cave Leighton Paisner LLP <a href="#">John K. Villa</a> , Partner, Williams & Connolly LLP  There is a story in the legal news every week about a motion to disqualify filed against a high-profile law firm. Disqualification motions challenge the client’s right to counsel of its choice and call counsel’s ethics into question in a public forum. This panel of two legal malpractice defense lawyers and a large law firm general counsel will examine the reasons why disqualification motions are proliferating, the conflicts of interest that commonly lead to disqualification, the types of counsel most often affected, the enforceability of advance conflict waivers, the lateral movement of attorneys, the potential for civil liability, and practical risk management advice to prevent disqualification motions.
<b>11:00 am – 11:20 am</b>	<b>Networking Break</b> <i>Grand Foyer</i>
<b>11:20 am – 12:10 pm</b>	<b>Trends in Non-Malpractice Claims Against Lawyers and Law Firms</b> <i>Moderator:</i> <a href="#">Katherine G. Schnake</a> , Partner, Hinshaw & Culbertson LLP <i>Panelists:</i> <a href="#">Nancy Hart</a> , Partner, Gibson, Dunn & Crutcher LLP <a href="#">Shannon M. Sprinkle</a> , Partner, Stites & Harbison, PLLC  While legal malpractice claims continue to be the highest-frequency claim against lawyers and law firms, non-legal malpractice claims, such as defamation, aiding and abetting, RICO violations, and elder abuse continue to rise. This panel will explore recent trends, analyze effective defense strategies, and provide insight into the various factors that may explain the rise in non-legal malpractice claims.
<b>12:15 pm – 1:15 pm</b>	<b>Lunch &amp; Networking</b> <i>St. Clair Ballroom</i>
<b>1:30 pm – 2:20 pm</b>	<b>How Soon Is Now: Generative AI – How the Technology Works, How to Use It Now, and How to Use It Ethically</b> <i>Moderator:</i> <a href="#">Barry F. MacEntee</a> , Partner, Hinshaw & Culbertson LLP <i>Panelists:</i> <a href="#">Evan D. Brown</a> , Partner, Neal & McDevitt, LLC <a href="#">Andrew P. Sutton</a> , Cybersecurity & Privacy Attorney, McLane Middleton  Commentators predict generative artificial intelligence (AI) tools will change the practice of law on an order of magnitude akin to the introduction of email, online legal research, and eDiscovery tools. Despite the ongoing revolution, more than one year after OpenAI launched ChatGPT, many attorneys still lack a working understanding of what generative AI is, or how to incorporate generative AI tools into their practice. This panel discussion will explain generative AI technology and cover real world examples of how attorneys and law firms are using generative AI tools right now.

## WEDNESDAY, MARCH 6

All sessions take place in the Ritz-Carlton Ballroom.

2:25 pm – 3:15 pm	<b>Anticipating the Unthinkable – Understanding How Mistakes Happen and Managing the Risks</b> Moderator: <a href="#">Anthony Davis</a> , Partner, FisherBroyles UK LLP Panelist: <a href="#">Douglas Richmond</a> , Managing Director, Lockton  Lawyers are human. Mistakes happen. This session examines how lawyers individually, and law firms as a whole, can consistently provide “best practice” service to clients in all practice areas. The presentation first examines the kinds of errors that most frequently occur and the most common causes. The program then analyzes how lawyers and law firms can deliver client service intended to minimize the risk of errors consistent with their ethical duties to provide competent representation and to adequately supervise colleagues.
3:15 pm – 3:35 pm	<b>Networking Break</b> Grand Foyer
3:35 pm – 4:50 pm	<b>What's Keeping Law Firm General Counsel Awake at Night?</b> Moderator: <a href="#">Janis M. Meyer</a> , Of Counsel, Clyde & Co LLP Panelists: <a href="#">Christopher M. Farella</a> , Partner and General Counsel, Epstein Becker & Green, P.C. <a href="#">Jonathan H. Margolies</a> , Partner, Michael Best & Friedrich LLP <a href="#">John Schoolman</a> , Assistant General Counsel, Debevoise & Plimpton LLP  After another busy and unpredictable year, this experienced panel will discuss some of the thorny issues law firm general counsels face. And much, much more. Audience questions and participation are welcome.
5:00 pm – 6:00 pm	<b>Women's Networking Reception</b> The Café
6:30 pm – 9:00 pm	<b>Conference Dinner</b> Fig & Olive   104 E. Oak Street   <a href="#">Directions</a>

## THURSDAY, MARCH 7

8:00 am – 12:00 pm	<b>Conference Registration Desk &amp; Exhibits Open</b> Grand Foyer
8:15 am – 9:15 am	<b>Breakfast Buffet</b> Ritz-Carlton Ballroom & Grand Foyer
8:15 am – 9:15 am	<b>Young Professionals Breakfast</b> Astor Join us for breakfast to connect with other young professionals working in legal malpractice and risk management.
9:15 am – 10:05 am	<b>Closing the Deal: Drafting and Enforcing Settlement Agreements</b> Moderator: <a href="#">Robert M. Buchholz</a> , Partner, Hinshaw & Culbertson LLP Panelists: <a href="#">Edith Matthai</a> , Mediator & Arbitrator, JAMS <a href="#">Michael P. Ashcraft Jr.</a> , Partner, Plunkett Cooney, PC  Whether it's before or after trial, the vast majority of legal malpractice cases settle, and when they do, lawyers need to be ready to negotiate, draft and (when necessary) enforce the settlement agreement. Not all settlement agreements are created equal, and protecting your client's rights requires knowing which provisions must be in your agreement, which provisions present opportunities for concessions and modification, and which provisions can be excluded entirely. From prefatory clauses, recitals and definitions to representations and warranties, release provisions and confidentiality clauses, this panel will focus on drafting clear, concise, and complete settlement agreements, avoiding pitfalls for the unwary and enforcing an agreement if the other side does not honor the deal.

# THURSDAY, MARCH 7

All sessions take place in the Ritz-Carlton Ballroom.

<b>10:10 am – 11:00 am</b>	<b>Tug-of-War: How Insurers and Plaintiffs Manage Significant Coverage Issues in Malpractice Cases</b> <i>Moderator:</i> <a href="#">Daniel R. Conte</a> , Partner, Hinshaw & Culbertson LLP <i>Panelists:</i> <a href="#">Jefferey Ogden Katz</a> , Managing Partner, The Katz Law Firm, P.C. <a href="#">Jeff Yao</a> , Chief Claims Officer, Berkley Select  This panel is comprised of an in-house insurance claims professional, a legal malpractice plaintiffs’ attorney, and an attorney who represents insurers in coverage disputes. The panel will examine how insurers and plaintiffs handle and settle malpractice cases that have significant coverage issues. This includes a discussion of an insurer’s procedure in such matters, including the separation of defense and coverage files, the issuance of reservation of rights or other coverage letters, and an insured’s right to choose independent defense counsel. The panel will also discuss how plaintiffs’ counsel discover coverage issues and a plaintiff strategy of driving a wedge between an insured and insurer to effectuate a settlement of the underlying claim. They will also discuss issues that arise when a malpractice case and coverage issues are being litigated simultaneously and coverage challenges involving an insured attorney’s legal fee counterclaim, including instances when an insurer may fund the pursuance of a fee claim. Lastly, the panel will detail various obstacles and best practices in settling malpractice cases that have coverage problems.
<b>11:00 am – 11:15 am</b>	<b>Networking Break</b> <i>Grand Foyer</i>
<b>11:15 am – 12:05 pm</b>	<b>Prompt Engineering: The Next Frontier in Law Firm Risk Management</b> <i>Moderator:</i> <a href="#">Steven M. Puiszis</a> , General Counsel, Hinshaw & Culbertson LLP <i>Panelist:</i> <a href="#">Iris Skornicki</a> , Director of Knowledge Solutions, Paul, Weiss, Rifkind, Wharton & Garrison LLP  Many lawyers know that Generative AI hallucinates. What is not well known is how frequently these hallucinations can occur when addressing legal issues. Researchers from Stanford and Yale recently tested several large language models and concluded that they produced “legal hallucinations” at an alarmingly rate, ranging from 69% for ChatGPT 3.5 to 88% with Llama 2, when asked “specific, verifiable questions about random federal court cases.” This session will provide some background about this remarkable research and will outline various risk mitigation strategies that lawyers and law firms should consider in light of the risks posed by the use of Generative AI. The discussion of risk mitigation strategies will touch on selecting the right platform for the right task, safe places to start, smart prompting, retrieval augmented generation, as well as techniques to avoid. The discussion will include best practice considerations for testing and implementing a GenAI tool or platform at your firm and a GenAI educational framework to consider.
<b>12:05 pm</b>	<b>Conference Adjourns</b>