



22nd Annual LMRM Conference March 7–9, 2023

TUESDAY, MARCH 7

6:00 pm – 8:00 pm

Welcome Dinner at the Ritz-Carlton Chicago
Lakeside Ballroom

Please join us for networking and an enticing array of dinner stations.

WEDNESDAY, MARCH 8

8:00 am – 5:00 pm

Conference Check-In | Badge Pick-Up | Exhibits
Grand Foyer

8:00 am – 9:00 am

Breakfast Buffet
Ritz-Carlton Ballroom & Grand Foyer

8:00 am – 9:00 am

First-Time Attendee Breakfast
Astor

Are you new to the LMRM Conference? Join us for breakfast and learn how to get the most out of your LMRM Conference experience and get acquainted with other first-time attendees.

9:00 am – 9:15 am

Welcome and Opening Remarks

[Marissa I. Delinks](#), *Partner and Professionals Practice Group Leader, Hinshaw & Culbertson LLP*

Conference Emcees

[Johnathon C. Koehley](#), *Associate, Hinshaw & Culbertson LLP*

[Stephanie R. Soprani](#), *Associate, Hinshaw & Culbertson LLP*

WEDNESDAY, MARCH 8

All sessions take place in the Ritz-Carlton Ballroom.

9:15 am – 10:05 am	Year in Review: Significant Developments in Legal Malpractice Cases of 2022 <i>Moderator:</i> Barry F. MacEntee , Partner, Hinshaw & Culbertson LLP <i>Panelists:</i> Patrick D. Filbin , Senior Attorney, Plunkett Cooney, PC Zandra E. Foley , Partner, Thompson, Coe, Cousins & Irons, LLP Are firms seeing bad claims outcomes? What can recent trends tell us about the future claims environment? Experienced malpractice defense counsel lead the audience in an examination of current legal malpractice claim trends and exchange their predictions as to what those trends can tell us about the future. Also, the panel will take the audience on a year-in-review look at noteworthy legal malpractice developments.
10:10 am – 11:00 am	What is Fee-sible? Splitting Fees with Other Lawyers and the Pitfalls to Avoid <i>Moderator:</i> Robert M. Buchholz , Partner, Hinshaw & Culbertson LLP <i>Panelists:</i> Shelley M. Bethune , Executive Director and General Counsel, Illinois Courts Commission Jefferey O. Katz , Trial Lawyer, Loftus & Eisenberg, Ltd When done correctly, fee-sharing arrangements between lawyers can maximize the quality of legal representation without increasing the cost to the client. However, lawyers who do not strictly follow the ethical rules on fee-sharing may be subject to bar discipline, unable to enforce their fee agreement, or even sued by the referred client if the matter is subsequently mishandled. This panel addresses the rules governing fee sharing and the risk management steps that lawyers can use to avoid these costly pitfalls.
11:00 am – 11:20 am	Networking Break <i>Grand Foyer</i>
11:20 am – 12:10 pm	Covering the Bases: Common Legal Malpractice Insurance Concerns in a New Age <i>Moderator:</i> Daniel R. Conte , Partner, Hinshaw & Culbertson LLP <i>Panelists:</i> Carol Threlkeld , Assistant Vice President – Claims, Berkley Select Steven J. Torres , Partner, Torres Scammon Hincks & Day LLP This panel is comprised of an in-house insurance claims professional and attorneys who represent insureds and insurers in legal malpractice coverage disputes. The panel will examine the frequent coverage issues arising in a rapidly changing environment for lawyers. This includes coverage issues arising from lawyers acting in non-legal professional capacities, social engineering schemes, and fee disputes raised by clients and other lawyers. They will also discuss coverage complications raised by claims and counterclaims by insured lawyers seeking to recover their own fees and how it impacts the "consent to settle" clause, and the implications of "prior knowledge" on the policy's notice requirements.
12:15 pm – 1:15 pm	Lunch Presentation: The Risk Management Case for Lawyer Mindfulness <i>Speaker:</i> Gary I. Blackman , Partner and General Counsel, Levenfeld Pearlstein LLC <i>St. Clair Ballroom</i> It's no secret that our well-being as legal professionals is at risk whether we acknowledge it or not and has been for some time now. And the risks to our well-being are heightened specifically because we are lawyers in ways that are different than other professions. This session will address: <ul style="list-style-type: none">• What are we talking about when we talk about mindfulness? And, what are its benefits?• Why are lawyers trained and hard-wired in a way that being mindful is particularly challenging?• How do we actually practice mindfulness so that it can be a tool available to us when needed?• What is the business and risk management case for practicing mindfulness in the law?

WEDNESDAY, MARCH 8

All sessions take place in the Ritz-Carlton Ballroom.

1:30 pm – 2:20 pm	<p>The Ethical and Practical Implications of Arbitrating Legal Malpractice Claims <i>Moderator:</i> Matthew R. Henderson, Partner, Hinshaw & Culbertson LLP <i>Panelists:</i> Peter J. Engstrom, General Counsel, Baker McKenzie John K. Villa, Partner, Williams & Connolly LLP</p> <p>This panel of experienced legal malpractice defense attorneys and a large law firm general counsel will discuss the risks and benefits of arbitrating legal malpractice claims. It will analyze the ethical requirements for a valid arbitration clause in an attorney retainer agreement, recommend language that will enhance their enforceability, and survey states that are favorable or hostile toward such provisions. The panel will weigh the pros and cons of arbitration versus litigating professional liability claims, including speed, expense, and confidentiality. It will conclude by considering real world examples where legal malpractice claims were arbitrated and what the results were.</p>
2:25 pm – 3:15 pm	<p>Settlement Agreements: When Can you Enforce Them? <i>Moderator:</i> Katherine G. Schnake, Partner, Hinshaw & Culbertson LLP <i>Panelists:</i> Hon. Margaret A. Brennan, (Ret.), Mediator & Arbitrator, ADR Systems Edith R. Matthaj, Trial Lawyer, Robie & Matthaj</p>
3:15 pm – 3:35 pm	<p>Networking Break <i>Grand Foyer</i></p>
3:35 pm – 4:50 pm	<p>What's Keeping Law Firm General Counsel Awake at Night? <i>Moderator:</i> Janis M. Meyer, Of Counsel, Clyde & Co. LLP <i>Panelists:</i> Nick Bird, Partner, RPC Christopher M. Farella, General Counsel, Epstein Becker & Green, P.C. Monte M. Lemann II, General Counsel, Manatt, Phelps & Phillips, LLP</p> <p>After another busy and unpredictable year, this experienced panel will discuss some of the thorny issues law firm general counsels face. And much, much more. Audience questions and participation are welcome.</p>
5:00 pm – 6:00 pm	<p>Women's Networking Reception <i>The Café</i></p>
6:30 pm – 9:00 pm	<p>Conference Dinner <i>Fig & Olive</i> 104 E. Oak Street Chicago, IL</p>

THURSDAY, MARCH 9

8:00 am – 12:00 pm	<p>Conference Registration Desk & Exhibits Open <i>Grand Foyer</i></p>
8:15 am – 9:15 am	<p>Breakfast Buffet <i>Ritz-Carlton Ballroom & Grand Foyer</i></p>
8:15 am – 9:15 am	<p>Young Professionals Breakfast <i>Astor</i> Join us for breakfast to connect with other young professionals working in legal malpractice and risk management.</p>

THURSDAY, MARCH 9

All sessions take place in the Ritz-Carlton Ballroom.

<p>9:15 am – 10:05 am</p>	<p>Cheating Clients/Lying Lawyers: A General Counsel's Dilemma <i>Moderator:</i> Marissa I. Delinks, Partner and Professionals Practice Group Leader, Hinshaw & Culbertson LLP <i>Panelists:</i> Donald D. Campbell, Attorney, Collins Einhorn Farrell PC Shannon M. Sprinkle, Attorney, Stites & Harbison, PLLC</p> <p>Navigating the murky waters of client untruths and a lawyer's confidentiality obligations is not for the faint of heart. This panel will discuss how to chart a path protecting lawyers and law firms from running afoul of ethical rules while managing risk for malpractice claims. After examining the cheating client dilemmas, they'll turn to lying lawyers and the internal and external risks they create.</p>
<p>10:10 am – 11:00 am</p>	<p>Challenges of Addressing Sensitive Political, Social, and Cultural Issues (or When and How to Fire Clients) <i>Moderator:</i> Anthony E. Davis, Of Counsel, Clyde & Co LLP <i>Panelists:</i> Jennifer Paradise, General Counsel, White & Case LLP John J. Siciliano, General Counsel, Shumaker, Loop & Kendrick, LLP</p> <p>Managing the process of ending client relationships is a challenge for firms of all stripes, shapes, and sizes. But the professional responsibility and business issues are made exponentially more complicated when firms finds themselves in a situation with a client they want to "fire" before the engagement is over. It can arise when a client has been accepted and later turns out to be unsuitable—for any number of reasons, including missed conflicts (whether ethical or "business") at the time of intake or when a once good client turns toxic. Using hypotheticals, this panel will unwrap the issues to be addressed in these situations and will discuss how firms can be prepared to manage them when they arise, as well as what firms can do to improve the client intake process to identify these problem clients before they become clients.</p>
<p>11:00 am – 11:15 am</p>	<p>Networking Break <i>Grand Foyer</i></p>
<p>11:15 am – 12:05 pm</p>	<p>Mitigating Cyber Risk to Law Firms from Artificial Intelligence and Supply Chain Hacks <i>Moderator:</i> Steven M. Puiszis, General Counsel – Privacy, Security and Compliance, Hinshaw & Culbertson LLP <i>Panelist:</i> Jonathan Dambrot, Principal, Advisory, KPMG LLP</p> <p>This session will begin with a discussion of supply chain hacks. Historically, supply chain hacks targeted commonly known vulnerabilities in software applications used by law firms that went unpatched. A new, less conspicuous method involves hacking software vendors and the injection of malicious code into their applications—or into open-source software code used by the vendor to develop its application—which is then unknowingly distributed to purchasers of the application. The risks grow exponentially as Artificial Intelligence comes into vogue and its use becomes more widespread by clients and law firms.</p> <p>The session will address steps that lawyers and law firms should consider to mitigate AI and supply chain risks and will take a peek into the latest security industry initiatives to manage these risks.</p>
<p>12:05 pm</p>	<p>Conference Adjourns</p>